



Code of Conduct

All players and persons entering into the Pickleball Nation facility must adhere to this Code of Conduct. Without limitation of any kind, by utilizing Pickleball Nation's facility all players and visitors agree they will:

Respect & Sportsmanship

- Treat all players, staff, guests, and officials with courtesy and respect.
- Use positive language and avoid profanity, taunting, or aggressive behavior.
- Win or lose, accept outcomes gracefully and congratulate opponents.
- Call lines honestly - "in" if unsure - give the benefit of the doubt to others.

Safety & Court Etiquette

- Wear clean, non-marking indoor court shoes only and appropriate attire (i.e. eye protection).
- Do not walk behind or across active courts during play.
- Call "Ball!" immediately when a stray ball enters the court.
- Stop play for injuries or unsafe conditions.

Facility & Equipment Care

- Treat nets, paddles, balls, and all shared gear with care. Report any damage.
- Assist with court setup and cleanup when necessary.
- Keep the facility clean and use designated areas for food or drinks.

Inclusivity & Community

- Welcome and include players of all skill levels, backgrounds, and ages.
- Bullying, discrimination, or harassment will not be tolerated.
- Share courts fairly and rotate promptly when others are waiting.

Rules & Advice

- Play by official pickleball rules, unless otherwise agreed.
- Only provide advice if it is requested.

Release and Waiver of Liability Agreement

- All players and visitors must sign a waiver before using the facility or courts.
- Waivers include acknowledgment of risk, facility rules, and consent to adhere to this Code of Conduct.
- No one may participate, enter, or remain on the premises without a completed waiver on file.

Guest Responsibility

- All players are responsible for anyone they permit to enter the facility. All players must ensure that prior to entering into the facility, they and any invited player, guest, or visitor:
 - Register (for free) at www.thepickleballnation.ca
 - Sign a waiver
 - Read and always follow this Code of Conduct.
- Unregistered persons or guests, and any non-compliant individuals, are not permitted to access the facility.

Prohibited Conduct

- No smoking, vaping, or alcohol use inside the facility.
- Verbal abuse, unsafe behavior, or refusal to follow staff instructions is grounds for disciplinary action.

Consequences

- Violations of this Code of Conduct may result in:
 - Verbal or written warnings
 - Temporary suspension from the facility
 - Permanent revocation of membership and access rights
 - Administration of a financial penalty
- Severity and repetition of misconduct will guide enforcement decisions.